

# JOINT MEETING OF THE MANAGEMENT COMMITTEE AND THE INTERSTATE INSURANCE PRODUCT REGULATION COMMISSION

## Friday, December 4, 2020 12:30 pm ET / 11:30 am CT / 10:30 am MT / 9:30 am PT / 8:30 pm AKT / 7:30 am HT

- 1. Roll Call
- 2. Annual Report of the Legislative Committee
- 3. Commission Consideration of Proposed Emergency Rule to Stay the Effectiveness of Potential Amendment to NAIC Model 805 *Standard Nonforfeiture Law for Individual Deferred Annuities* currently pending adoption by the NAIC
- 4. Presentation and Discussion of the Independent Business Assessment
- 5. Presentation and Discussion of the Independent Governance Review
- Consider Adoption by Consent of the Reports of the Audit Committee, Finance, Product Standards, and Rulemaking Committees, Minutes of October 26, 2020 joint meeting of the Commission and Executive Director Operational Update except for the items noted below with (\*).
- 7. \*Joint Management Committee and Commission Consideration of Approval of the Proposed 2021 Annual Budget and Schedule of Fees
- 8. Commission Consideration of the Formation of Insurance Compact Management Committee and Other Committee Assignments
- 9. Management Committee Consideration of Appointments to the Industry Advisory Committee
- 10. Elections of the 2020/2021 Officers
- 11. Any Other Matters
- 12. Adjourn

Members of the Commission and Department Staff in Attendance: Superintendent Elizabeth Kelleher Dwyer, Chair, Rhode Island Commissioner Mark Afable, Vice Chair, Wisconsin Director Robert Muriel, Treasurer, Illinois Steve Ostlund as a designated representative for Commissioner Jim Ridling, Alabama Yada Horace, Alabama Anthony Williams, Alabama Sarah Bailey as a designated representative for Director Lori K. Wing-Heier, Alaska Sharon Comstock, Alaska Mayumi Gabor, Alaska Anna Latham, Alaska Director Evan Daniels, Arizona Erin Klug, Arizona Jimmy Harris as a designated representative for Commissioner Alan McClain, Arkansas Jason Lapham as a designated representative for Commissioner Michael Conway, Colorado. Sydney Sloane, Colorado Eric Unger, Colorado Paul Lombardo as a designated representative for Commissioner Andrew N. Mais, Connecticut Howard Liebers as a designated representative for Commissioner Karima Woods, District of Columbia Steve Manders as a designated representative for Commissioner John King, Georgia Marlin Sullivan, Georgia Kathleen Nakasone as a designated representative for Commissioner Colin Hayashida, Hawaii Martha Im, Hawaii Director Dean Cameron, Idaho Michelle MacKenzie, Idaho Weston Trexler, Idaho Eric Anderson, Illinois Jeff Varga, Illinois Amy Beard as a designated representative for Commissioner Stephen W. Robertson, Indiana Matthew Cunningham, Iowa Commissioner Vicki Schmidt, Kansas Nicole Boyd, Kansas Julie Holmes, Kansas Brenda Johnson, Kansas Shannon Lloyd, Kansas Craig Van Aalst, Kansas Commissioner Sharon P. Clark, Kentucky Malinda Shepherd, Kentucky Frank Opelka as a designated representative for Commissioner James Donelon, Louisiana Samuel Breaux, Louisiana Superintendent Eric A. Cioppa, Maine Tim Schott. Maine Robert Wake, Maine Nour Benchaaboun as a designated representative for Commissioner Kathleen A. Birrane, Maryland David Cooney, Maryland Sheri Cullen as a designated representative for Commissioner Gary Anderson, Massachusetts

Karen Dennis as a designated representative for Director Anita G. Fox, Michigan Tammy Lohmann as a designated representative for Temporary Commissioner Grace Arnold, Minnesota Roger Stefani, Minnesota Bob Williams as a designated representative for Commissioner Mike Chaney, Mississippi Judy Newton, Mississippi Director Chlora Lindley-Myers, Missouri Camille Anderson-Weddle, Missouri Leann Cox, Missouri Michelle Vickers, Missouri Tiffany Caverhill as a designated representative for Commissioner Matthew Rosendale, Montana Director Bruce R. Ramge, Nebraska Martin Swanson, Nebraska Director Barbara Richardson, Nevada Jack Childress, Nevada Jason Dexter, New Hampshire Commissioner Marlene Caride, New Jersey Philip Gennace, New Jersey Robert Doucette as a designated representative for Superintendent Russell Toal, New Mexico Ted Hamby as a designated representative for Commissioner Mike Causey, North Carolina Tracy Bielin, North Carolina Director Tynesia Dorsey, Ohio Lori Barron, Ohio Carrie Haughawout, Ohio Peter Weber, Ohio Cuc Nguyen as a designated representative for Commissioner Glen Mulready, Oklahoma Kurt Cagle, Oklahoma Director Andrew Stolfi, Oregon Andrew Bux, Oregon Janice Hart, Oregon TK Keen, Oregon Tracie Gray as a designated representative for Commissioner Jessica K. Altman, Pennsylvania Tom Kilcoyne, Pennsylvania Shannen Logue, Pennsylvania Matthew Gendron, Rhode Island Sarah Neil, Rhode Island Director Raymond Farmer, South Carolina Kendall Buchanan, South Carolina Joe Cregan, South Carolina Glynda Daniels, South Carolina Andrew Dvorine, South Carolina M Wise, South Carolina Commissioner Carter Lawrence, Tennessee Brian Hoffmeister, Tennessee Bill Huddleston. Tennessee Chief Deputy Commissioner Doug Slape, Texas Luke Bellsnyder, Texas

Mike Boerner, Texas David Bolduc, Texas Blake Davenport, Texas Libby Elliott, Texas Richard Gober, Texas Richard Lunsford, Texas Michael Markham, Texas Jeff Myer, Texas Michael Nored, Texas Matt Richard, Texas Chuck Sha, Texas Robert Simons, Texas Barbara Snyder, Texas Interim Commissioner Tanji Northup, Utah Tomasz Serbinowski, Utah Shelley Wiseman, Utah Kevin Gaffney as a designated representative for Commissioner Michael Pieciak, Vermont Emily Brown, Vermont Don Beatty as a designated representative for Commissioner Scott A. White, Virginia Craig Chupp, Virginia Bob Grissom, Virginia Molly Nollette as a designated representative for Commissioner Mike Kreidler, Washington Melanie Anderson, Washington Mike Bryant, Washington Cynthia Clark, Washington Sue Hedrick, Washington Cherrellie Pasia, Washington Commissioner James A. Dodrill, West Virginia Joylynn Fix, West Virginia Tonya Gillespie, West Virginia Erin Hunter, West Virginia Rebecca Rebholz, Wisconsin Richard Wicka, Wisconsin Commissioner Jeff Rude, Wyoming JoAnne DeBella, Wyoming Amanda Tarr, Wyoming

#### Members of the Legislative Committee in Attendance:

Representative Matt Lehman, Indiana Senator Laura Fine, Illinois Representative Brian Patrick Kennedy, Rhode Island Tom Considine, NCOIL Heather Morton, National Conference of State Legislatures

### Members of the Industry Advisory Committee in Attendance:

Diane Boyle, NAIFA Anne Correia, Allianz Amanda Herrington, AHIP Michael Hitchcock, Pacific Life Wayne Mehlman, American Council of Life Insurers Charles Perin, Nationwide Shawn Pollock, Mutual of Omaha Liz Pujolas, Insured Retirement Institute

### Members of the Consumer Advisory Committee in Attendance:

Brendan Bridgeland, Center for Insurance Research Yvonne Hunter Fred Nepple Andrew Sperling, National Alliance for Mental Illness

#### **Interested Parties:**

Angela Acker-Fisher, Securian Sonya Bassaly, Geico Birny Birnbaum, Center for Economic Justice Stephanie Brown, Risk Reg Cari Christman, Texas Senate Andrea Davey, Athene James Eklund, Eklund Hanlon Lynn Espeland, Woodmen of the World Debbie Eversole, One America Marit Florke, FG Life Bianca Gagnon, Pacific Life Tonya Gallatin, Voya Stacey Grundman, Squire Patton Boggs Chris Hadik, USAA Pat Hatler, Squire Patton Boggs Ann Henderson, Royal Neighbors Josh Hisley, Allianz Lisa Holland, State Farm Mary Jo Hudson, Squire Patton Boggs Barbara Jankowski, Gleaner Life Jill Jones, BLIC Beth Keith, FG Life Christine Kelly, NTA Life Seth Lamont, CNA Curt Leonard, ACLI Beth Lindsay, Voya Keith Mancini, Empower Retirement David Morris, Northwestern Mutual Michael Mullaly, Squire Patton Boggs

Joseph Muratore, New York Life Eric Myers, ELCO Mutual Ashlee Pena, Thrivent Neil Rector, Rector & Associates Meghna Roa, Squire Patton Boggs Sarah Schroeder, Rector & Associates Jason Simmons, New York Life David Sloane, Genworth Kacey Stotler, Faegre Drinker Seema Taneja, AIG Earl Taylor, American National Amanda Weaver, John Hancock

### **Insurance Compact Staff in Attendance:**

Karen Schutter, Executive Director Becky McElduff, Director of Product Operations & Chief Counsel Sara Dubsky, Assistant Director of Administrative Operations Mindy Bradford, Product Reviewer Ed Charbonnier, Product Reviewer Jeanne Daharsh, Actuary Sue Ezalarab, Regulatory Coordinator Consultant Karen Givens, Senior Product Reviewer Naomi Kloeppersmith, Actuary Maureen Perry, Product Review Consultant Hanna Steen, Administrative Assistant

Superintendent Dwyer called to order the Joint Meeting of the Management Committee and the Interstate Insurance Product Regulation Commission (Insurance Compact or Commission). Ms. Schutter took the roll call of the: Management Committee, Commission, Legislative Committee, and Industry and Consumer Advisory Committees.

Superintendent Dwyer welcomed the members of the Legislative Committee and asked the Chair, Representative Matt Lehman if the Committee had any remarks. Representative Lehman noted that the Committee, like the members of the Commission, is concerned about the Colorado Supreme Court decision and what it means for legislatures and legislators. Representative Lehman encouraged the members of the Commission to reach out to the members of the Legislative Committee as it moves forward on some of the issues being brought forward in the coming year.

Superintendent Dwyer proceeded to receive comments on the Proposed Emergency Rule to Stay the Effectiveness of Potential Amendment to NAIC Model 805 *Standard Nonforfeiture Law for Individual Deferred Annuities* currently pending adoption by the NAIC. It was noted the NAIC's Life Actuarial Task Force and Life Insurance and Annuities (A) Committee have approved an amendment to NAIC Model 805 which is the Standard Nonforfeiture Law for Individual Deferred Annuities. The amendment is specific to Section 4(B)(3) and changes the minimum nonforfeiture rate from 1.0% to 0.15%. The Uniform Standards reference Model 805 in the actuarial requirements for nonforfeiture compliance for the deferred

annuities. Superintendent Dwyer explained that as the Commission works through the Colorado Supreme Court decision, this particular amendment would present a practical example of where the current statute in the Compacting States would be different than the Uniform Standards. Superintendent Dwyer noted that the amendment to the minimum nonforfeiture rate would automatically apply in the Uniform Standards before the legislatures are able to take action on the amendments to the Model. The Compact Officers are proposing the Emergency Rule be put in place to stay the effectiveness of the amendment to Model 805. The Emergency Rule would remain in effect for 120 days, or April 3, 2021, unless extended by the Commission. This proposed Rule directs the Product Standards Committee to review this matter to provide a recommendation on if, when and how the NAIC Model 805 amendment should be incorporated into the Uniform Standards.

Mr. Mehlman, on behalf of the ACLI, noted that there are some concerns with the Emergency Rule, but understand the importance for the Rule surrounding the Colorado Supreme Court decision. He asked what the Commission intended to do after the 120-day mark. Superintendent Dwyer replied that it was not yet determined, but that the deliberation process would be open and all would be included.

Mr. Birnbaum asked if among the options available, is a permanent rule similar to the Emergency Rule a possibility. Superintendent Dwyer responded that this particular rule is to address the amendments to Model 805 Section 4(B)(3). Mr. Birnbaum also inquired if the Colorado Supreme Court decision would affect any other rules or policies, such as the Public Access Rule. Superintendent Dwyer noted that the Supreme Court decision was a narrow decision, and the Commission is going to be reviewing what to do next based on recommendations from the independent assessments.

Ms. Pujols reiterated what was stated by the ACLI and asked if there was an ability to extend the stay.

Superintendent Dwyer asked for a motion to stay the effectiveness of the amendment to NAIC Model 805 Section 4(B)(3) for the applicable Uniform Standards for 120 days and have the issue sent to the Product Standards Committee for review and recommendation. Director Muriela made the motion and Commissioner Caride seconded the motion. Interim Director Dorsey noted that the 120-day period may be too long, but understands the time is required to address this issue. There was no further discussion, and a roll call vote was conducted. The vote was unanimous.

Superintendent Dwyer moved to the next item on the Agenda and asked Ms. Schroeder with Rector and Associates to provide a presentation on their findings as a result of the independent business assessment. Ms. Schroeder began with reviewing what Rector and Associates was tasked with doing. She noted that the business assessment was to conduct a review of the Insurance Compact's financials, budget, fee and operational structure, processes, and practices. Rector and Associates were asked to make recommendations for improvements that will enhance the Insurance Compact's financial effectiveness and sustainability over the next five to 10 years; and comply with financial and business best practices for comparable organizations. Ms. Schroeder noted that an extensive document review and analysis and interviews were conducted to complete their research.

Ms. Schroeder provided a summary on their findings for the Compact's financial model and sustainability. It was noted that the current financial model does allow for positive financial results. The appropriate financial systems, controls and procedures are in place. The biggest risk to the financial sustainability is the effect of the *Amica v. Wertz* decision. Ms. Schroeder provided a summary on their findings for the

Compact's operational and business model. It was explained that the current business model does allow the Compact to accomplish the key goal of serving as a speed to market vehicle for uniform product reviews. The company filers who utilize the Compact platform appreciate the Compact staff. It was noted that there is room for improvement for relationships with various constituents.

Ms. Schroeder moved to reviewing the 14 key findings and recommendations. The first finding reported was that the Compact should increase the focus on proactively identifying financial and operational threats to the future and create solutions. The second finding was to clarify the demarcation between the NAIC and the Compact. The third finding was an improvement in communication between the Commissioners and the Compact staff, especially regarding consumer protections. The fourth finding was to collaborate more on the development of the Uniform Standards. Another finding pertained to the five-year review process and review the current process for enhancements. A process for permitting innovative product features should be developed. The seventh finding reported was to continue the use of the designees for the Commission members. The eighth recommendation was to improve the coordination of Compact and NAIC meetings and distribution of materials. The development of a cross training program for the Compact product reviewers was recommended. It was recommended that the Compact evaluate the use of independent contractors under the appropriate federal and state guidelines. The eleventh finding pertains to the operations and it was recommended that the expedited review program be adopted as a permanent filing option. The first finding pertaining to the financial model was to improve the budget process for future expenses. The Compact Office should consider and reach consensus on the approach to expense budgeting before the presentation of the Compact budget. The third finding pertaining to the financial model would be for the Insurance Compact to consider an increase in the annual registration and product filing fees. The fourth and final recommendation is to review and assess the NAIC license and Services Agreement so it more accurately reflects the services provided.

Ms. Schroeder proceeded to review the findings of their assessment of the actuals to budgeted revenue, expenses, and projected changes in net revenue/deficit. She noted that the while the revenue was below the projected revenue for 13 years of operations, the past two years have seen a positive revenue. Ms. Schroeder reviewed the actual expenses to budgeted expenses and note the actuals have been below budget by 10.8% for the 13 years of operations, with the variance decreasing over time. Ms. Schroeder noted the Compact has had a positive net revenue for the past two years and the net deficit is improving. The Compact has consistently had a better result in net results than projected.

Ms. Schroder concluded the report and noted the Compact has very well-defined financial procedures in place. It was noted that the single biggest risk for the Compact's operations is the effect of the *Amica v*. *Wertz* decision.

Superintendent Dwyer asked if there were any questions. Mr. Mehlman remarked that the report was very thorough and ACLI will hold off on any comments regarding increases in filing fees. Mr. Birnbaum asked if there were any findings to report consumer protection performance as well as the success and operations of the advisory committees. Mr. Keepers asked what the driver was behind the suggestion for an increase in filing fees. Ms. Schroeder replied that it was based on the comments provided by the company filers regarding the value add the Compact provides to the filing process. Mr. Bridgeland expressed his gratitude for having the members of the Consumer Advisory Committee involved in the process.

Superintendent Dwyer proceeded to the next item on the Agenda and asked Ms. Hudson with Squire Patton Boggs to present their findings of the independent governance review. Ms. Hudson remarked that the governance review recommendations address many of the key changes in governance compliance requirements as they apply to the Insurance Compact. It was stated the Insurance Compact was created as a public entity with the Commissioners as the representative for the state in a role akin to a board member. Ms. Hudson noted *Amica V. Wertz* brings the issue of federal consent forward and the report addresses consent and potential strategies to address this issue. She noted the governance review recommendations also provide a strategy for the Insurance Compact to follow to address the tax exemption status.

Ms. Hatler with Squire Patton Boggs presented information on the recommendations to build on the key governance principles to foster member engagement resulting in effective governance oversight including clear roles and responsibilities; clear communication and transparency; and iterative, regular governance review for improvement and to address new circumstances. She further noted that the recommendations include specific examples for document templates, process changes, and bylaw amendments. The recommendations include an annual governance calendar and effectiveness review; written committee charters; flexibility in officer elections, and participation and role of designees. Ms. Hatler noted that these recommendations were based on the concerns raised during the interview process and were ways to foster more effective Commissioner, or their designees, participation in discussions and decision making.

Mr. Eklund reviewed the issues pertaining to compact law and explained some of the core principles of compact law. Mr. Eklund reported on the approach taken by the Colorado Supreme Court in *Amica v. Wertz* and remarked that the decision has the potential to erode the certainty and uniformity of Compact-filed products. Mr. Eklund commented the court's ruling raised the importance of congressional consent for certain compacts. He explained that while it was not raised in *Amica v. Wertz*, the governance review finds the Insurance Compact received implied congressional consent through the enactment of Public Law 109-356, allowing the District of Columbia to join the Insurance Compact. Mr. Eklund provided an overview of the implications of implied congressional consent for purposes of achieving the shared goals of the Insurance Compact. Mr. Eklund indicated the governance review analyzes the options for the Commission to consider and recommends a course of action to recognize implied congressional consent. The three tools for recognition of implied congressional counsel would be to issue a clarifying Advisory Opinion then publicize; incorporate into future member training; and amend the Uniform Standards to require notice of litigation involving the validity of Uniform Standards and then consider intervention in appropriate cases.

Superintendent Dwyer asked Squire Patton Boggs for an alternate time to complete their presentation. There was no objection to this request.

Superintendent Dwyer asked for a member of the Commission for a motion to adopt by consent the reports of the Committees, the Operational Update of the Executive Director, and the meeting minutes from the October 26<sup>th</sup> joint meeting of the Management Committee and Commission. Commissioner Caride made the motion and Commissioner Afable seconded the motion. The motion passed unanimously via voice vote.

Superintendent Dwyer moved to the adoption of the 2021 Annual Budget. It was explained that there were no changes to the Schedule of Fees for 2021 and the Finance Committee has recommended the Expedited Review Program be made a permanent filing option. It was noted there were no comments received

regarding the 2021 Annual Budget. Superintendent Dwyer asked for a member of the Management Committee to make a motion to adopt the 2021 Annual Budget and Schedule of Fees. Commissioner Caride made the motion and Commissioner Dodrill seconded the motion. The motion passed unanimously via voice vote.

Superintendent Dwyer moved to the Commissions consideration of the formation of the Insurance Compact's Management Committee and Other Committee assignments. Superintendent Dwyer reviewed which states would be on the Management Committee. It was noted that the Management Committee in 2021 will comprise of: Georgia, Illinois, Kansas, Michigan, New Jersey, North Carolina, Ohio, Pennsylvania, Rhode Island, Texas, Virginia, West Virginia, Wisconsin, and Wyoming. Superintendent Dwyer explained that Director Chlora Lindley-Myers asked for Missouri to be deferred. Wisconsin Commissioner Afable volunteered to continue to serve on the Management Committee in the open seat. Superintendent Dwyer reported the states in this specific category of the Management Committee membership voted in favor of Wisconsin filling the vacant seat. Superintendent Dwyer asked for a motion from the Commission to adopt the recommended formation of the Insurance Compact Management Committee and Other Committee Assignments. Commissioner Clark made the motion and Commissioner Dodrill seconded the motion. The motion passed unanimously via voice vote.

Superintendent Dwyer continued to the Commission's consideration of appointments to the Industry Advisory Committee. It was noted that four seats were open for appointment. Three of these seats were for company representatives and one was reserved for an industry trade organization representative. Superintendent Dwyer reported the Officers recommend filling the vacant seats with Liz Pujols of the Insured Retirement Institute be appointed to the industry trade organization seat. Four applications were received for the three open company representative seats. It was further explained that one company has agreed to roll its application to next year for consideration. Superintendent Dwyer noted the Officers would recommend Anne Correia, Allianz Life Insurance Company, Andrea Davey, Athene Annuity and Life Company, and Joseph Muratore, New York Life Insurance Company, to fill the three vacant company representative seats. Superintendent Dwyer asked for a motion from a member of the Management Committee to adopt the recommendations for appointments to the Industry Advisory Committee. Commissioner Schmidt made the motion and Commissioner Caride seconded the motion. The motion passed unanimously via voice vote.

Superintendent Dwyer proceeded to the next item on the Agenda, and asked Director Muriel to conduct the election of the Commission Officers. Director Muriel stated that under the Bylaws, the Officers are elected by the entire Commission, but must be from the membership of the Management Committee. Director Muriel opened the floor for nominations for the offices of Chair, Vice Chair, and Treasurer of the Commission. Commissioner Caride nominated a slate which consisted of Superintendent Dwyer for the office of Chair, Commissioner Afable for the office of Vice Chair, and Commissioner Dodrill for the office of Treasurer of the Commission. There were no additional nominations. Commissioner Schmidt seconded the slate. Commissioner Caride moved to close the nominations and elect the nominated Officers by acclamation. Commissioner Schmidt seconded. The motion carried via voice vote with none opposed

Superintendent Dwyer noted there was one other matter to be brought before the Commission. Superintendent Dwyer explained the Compact Office received a request from the South Carolina Director Farmer asking the Commission to study whether to lower or remove the 15% threshold for the review of in-force rate increases on Compact-approved individual long-term care insurance products. The adopted Uniform Standards have a threshold of 15% where the Commission would have authority to approve inforce rate increases which were actuarially justified at 15% or below. Superintendent Dwyer explained the Compact received its first in-force rate increase under 15%, in fact there were two submitted in 2020. Superintendent Dwyer noted that Officers would ask the Product Standards Committee to study whether circumstances have changed since the threshold was established in 2010 when the Standards were adopted and make a recommendation whether to keep, lower, or remove the 15%. Director Farmer thanked Superintendent Dwyer for the ability to review this matter with the Product Standards Committee. Director Farmer noted that since long-term care is a volatile issue, he wants to be able to approve and be held responsible for the approvals of any long-term care rate increases for South Carolina consumers.

As there were no other matters, the joint meeting of the Management Committee and Commission adjourned.